



Specialist Vehicle “Cherished Car” Policy Summary

Some important facts about your Motor Insurance are summarised below. This summary does not describe all the terms and conditions of your policy, so please take time to read the Insurance Policy Booklet to make sure you understand the cover it provides. All references below are to the relevant section of the Insurance Policy Booklet.

NAME OF INSURER:

‘Chaucer Insurance’ is a trading name of an authorised Lloyd’s syndicate managed by Chaucer Syndicates Limited, which is registered in England (No 184915).

Registered office: Plantation Place, 30 Fenchurch Street, London EC3M 3AD.

Chaucer Syndicates Limited is authorised and regulated by the Prudential Regulation Authority (PRA) and regulated by the Financial Conduct Authority (FCA), the Financial Services Registration number is 204915.

TYPE OF INSURANCE:

The policy offers Comprehensive or Off the Road Cover for your Specialist Vehicle(s), as selected by you when requesting the quotation and itemised in your schedule.

SIGNIFICANT FEATURES AND BENEFITS:

Your policy includes the following features, which are explained in detail in your Policy Booklet:

Cover	Comprehensive	Off the Road Cover
Legal liability for death or injury to any other person, including passengers	Included	Excluded
Legal liability for damage to other people’s property up to £20,000,000.	Included	Excluded
Damage to your vehicle	Included	Included
Windscreen repair / replacement	Included (limits may apply-ask your insurance adviser for details)	Excluded
Personal Accident Benefits: For you or your spouse for death or loss of limbs/sight up to age 69	Up to £2500	Excluded
Medical expenses	Up to £250	Excluded
Personal belongings	Up to £100	Excluded
Class A courtesy car for duration of repairs <u>authorised by us</u> and completed by an approved repairer	Included but subject to availability	Excluded

Foreign use	Cover is provided for maximum 90 days in total in any period of insurance. You must notify your insurance adviser in advance of travel.	Excluded
In-car entertainment & navigation equipment	Up to £500, subject to policy excess	Up to £500, subject to policy excess
Voluntary work & “indemnity to principle” cover	Included	Excluded
Cover under the Corporate Manslaughter and Corporate Homicide Act 2007 up to £5m – only applies to policies in the name of a company.	Included	Excluded
Driving Other Cars (Not owned by You)	Third Party cover may be provided for you to drive a car not owned by you in circumstances where you do not have this cover provided elsewhere by another private car insurer. You should consult your insurance adviser to see whether you have this extension.	Excluded

OPTIONAL BENEFITS- ask your insurance adviser for full details

Agreed value - It is possible for the value of your vehicle to be agreed provided its condition at the time of any subsequent claim is as described to Underwriters originally and the value is approximately in line with prices guides regularly published in the classic car press. Refer to General conditions T & U

SIGNIFICANT AND UNUSUAL EXCLUSIONS OR LIMITATIONS:

Your policy excludes some situations. Please refer to your Policy Booklet for full details, but the most significant or unusual exclusions and limitations are outlined below.

You will be responsible for the first part of any claim – this is known as the “Excess”. The Excess will be shown on your Schedule and can be advised to you by your insurance adviser.

If your car is damaged while a young or inexperienced person (including you) is driving, or is in charge of the car, you will have to pay an additional amount as well as the “Excess”. Refer to Excesses for young or inexperienced drivers Section 9.

Damage to or loss of your vehicle or its accessories when your vehicle is left unattended unless all ignition keys are removed from your vehicle and all doors, windows and other openings are closed and locked so that your vehicle is fully secured. This applies even for short periods such as in a petrol station. Refer to, Exceptions to sections 5, 6 & 7 (M).

Loss or damage caused by an inappropriate type or grade of fuel being used. Refer to, Exceptions to sections 5, 6 & 7 (P).

If cover for your vehicle is not on an agreed value basis the most we will pay is your vehicle's market value at the time of a claim. If your premium has been calculated based on the declared value and its market value is higher then we will deduct the extra premium required from the cost of the claim. Refer to The most we will pay sections 5 & 6.

Any liability to others, or loss or damage to any car covered by this insurance when the car is being driven in an unsafe, unroadworthy or damaged condition or does not have a valid MOT certificate or Single Vehicle Approval certificate when needed. Refer to, General exceptions A (6).

Any liability to others, or loss or damage to any car covered by this insurance when the car is carrying a load or a number of passengers which is unsafe or greater than the manufacturer's specifications. Refer to General exceptions A (7).

Loss or damage when your vehicle is left unattended if the last person in charge of your vehicle before the loss or damage happened is not shown on your certificate of motor insurance as allowed to drive. Refer to, Exceptions to section 5, 6, & 7 (L)

Section 2 'Driving other cars', may be excluded from this policy particularly when you already have this cover provided on another private car insurance policy. If included this section will not apply when the other car is not insured in its own right. Other restrictions may apply in addition, please refer to your insurance adviser/policy booklet for confirmation of cover.

Loss or damage when your vehicle is parked within one kilometre/0.6 mile of the address notified by you as being where the vehicle is usually kept between the hours of 10.00pm and 6.00am unless it is parked in a locked garage, building or compound. Subject to payment of an additional premium and the relevant endorsement shown on your policy schedule this restriction may occasionally be lifted. Refer to Sections 5 and 6.

Courtesy cars are not always available but we will always do our utmost to provide you with assistance and where possible supply a car within 48 hours following collection of the damaged vehicle. Some specialist repairers or repairers not on our approved repairer panel may not be able to provide you with a courtesy car. You are not entitled to a courtesy car if it is believed your vehicle is beyond economical repair. Courtesy cars must be cared for by you and as such you will be responsible for any damage, unauthorised use and any penalties associated with its use. Refer to Courtesy Car Provision Sections 5 & 6.

Any loss, damage or liability incurred when your vehicle is being used on derestricted toll roads or roads that have been closed by central/local government for motorsport purposes (including the Nurburgring). Refer to General exception 11.

If the level of cover you have chosen to take is "Off the Road" cover, sections 1, 2, 3, 4, 8, 9, 10, 11, 12 and 13 of the policy booklet are excluded.

DURATION OF CONTRACT:

Your cover is valid for a twelve-month period.

CLAIMS ADDRESS:

You should report immediately any accident or loss under the policy to **Chaucer Insurance** at: Prospect House, Chaucer Business Park, Thanet Way, Whitstable, Kent CT5 3FD

Claims Telephone Number - 0800 072 2050.
(0800 587 0808 For Broken or Damaged Glass)

CANCELLATION:

We hope you are happy with the cover this policy provides. However, you have the right to cancel it within 14 days of receiving the policy documents or the start of the policy, whichever is later, without giving any reasons. If that happens, we will refund your premium, first deducting a charge for the cover provided from the beginning of the contract until the policy is cancelled.

However to help keep premiums for specialist vehicles as competitive as possible for all our policyholders we cannot provide cancellation refunds outside of the initial 14-day cancellation period where the annual premium is less than £100. Where a refund is provided the following scale will apply:-

Period of cover not exceeding	Percentage of annual premium refunded
One Month	70%
Two Months	60%
Three Months	50%
Four Months	40%
More than four months	No refund

Whenever a policy is cancelled we may charge a fee to cover our administration costs.

COMPLAINTS PROCESS:

If you have a complaint about the service provided to you by Chaucer Insurance under the policy, you may write to the person at the address shown in the Insurance Policy Booklet.

If you remain dissatisfied with the Chaucer Insurance response, you can refer the matter to the Policyholder and Market Assistance team at Lloyd’s (the address is shown in the Insurance Policy Booklet) and if you are still dissatisfied, the matter may be referred to the Financial Ombudsman Service (details will be made available at the appropriate stage of the complaints process).

COMPENSATION SCHEME:

Chaucer Insurance is covered by the Financial Services Compensation Scheme (FSCS). You may be entitled to compensation from the scheme if we cannot meet our obligations. You can get more information about compensation scheme arrangements from the FSCS.